

## T Level in Digital IT Support Services - Cybersecurity Specialism

### Course Overview

Our digital T level in cybersecurity is designed to give you work experience in this fast-growing industry alongside classroom-based tasks and learning. From the start, you gather strong transferable core digital skills to support your role in the digital world. You dedicate 80% of your T level to blended-learning classroom sessions, gaining all the skills, knowledge and experience that appeal to top-rung digital employers and – if you'd rather – impressive higher education courses. For the rest of your T level, you get hands-on experience in a 45-day industry placement at a digital organisation that works to your strengths and empowers you to focus on hardware or software support that most appeal to you.

### What you will learn

Your first year is all about building your core knowledge and exploring key digital industry ideas and theories. Your tutors will teach you the areas of data and digital analysis, digital environments, explain testing and support you as you assemble your digital toolkit. This course prepares you for a career in the areas of software and hardware support services, by giving you skills in diversity and inclusion, learning and legislation, planning and security. You will consider the ethical and moral issues raised by an increasing reliance on technology and how it affects society and culture. You also dip into business environments, so you can know what good customer service looks like. You will examine the value of digital in business and learn how organisations respond to change. All of the above will build your confidence, so you are ready to jump into the digital world and a successful, diverse career in IT support. Learning will take place in classrooms, bespoke labs and workshops, and online.

By year two, all the theories and classroom learning of year one will support you in your chosen digital-support specialism: cybersecurity. Together, we find an industry placement that aligns with your specialism, one that supports you to understand the responsibilities, role profiles and skills across the digital support services sector, such as protecting networks and analysis and problem resolution. This hands-on 45-day opportunity gives all that year-one theory real-life context, and for your employer-set project, you work as part of a team in the digital industry. Supporting your digital journey, we integrate English, maths and relevant digital skills into the course.

### Entry Requirements

T levels are only for students who will be 16-18 on 31 August of the year they start the course. To enrol on this course you must have a GCSE in maths and English at grade 4 or higher, and at least 3 other GCSEs at grade 4 or above. You will also need one reference (this is usually from your school) and it is desirable you have 90% attendance at school (or your last place of work/ study) If you are aged 16 to 18, you will be enrolled on a study programme. This will include retaking GCSEs or undertaking Functional Skills in English and maths if you haven't already achieved a grade 5 or above.

### How you will be assessed

There are several formal assessments during the two years: external exams, controlled assessments, practical summary assignments and an employer-led set project. Together, the assessments generate an overall grade of pass, merit, distinction or distinction\*. At the end of your T level, you receive a nationally recognised certificate with a clear breakdown of your achievements. The T level can be worth up to 168 UCAS points.

### Course Fees

There are no tuition fees to study a T level if you start before you are 19 years old but there will be material costs that will need to be paid at the start of the course. Students will also need to purchase PPE for use in the workshops and on-site. The College may be able to support you with this. This course is for under 19s only.

### Course Progression

Your T level in digital support services is the equivalent of 3 A levels. With it, you can either progress to a higher-level apprenticeship or degree, or you're in a good place to start a career in IT support. There are various careers you can progress into such as front-line technical support, network support, network security, data analyst, hardware and software support or a IT business analyst.

### What Happens Next

Click the apply button, or if your school uses the Positive Steps @16 (PS16) application system please apply through this and speak to your careers advisor if you are unsure. You will need details of your qualifications, a reference, and a personal statement to complete your application. Once your application has been successfully processed, you will be sent a conditional offer and be invited to a welcome event at the College to meet your tutors, learn more about your chosen course of study and tour the facilities. You will then need to confirm your acceptance of the course offered to you.

### Course Details

Course Code	P00597
Start Date	08/09/2025
Study Hours	Full Time
Duration	2 years
Campus	St Margaret's Campus
Level	3

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